

Privacy Policy

General

At Trisept Solutions, LLC, we respect your need for online privacy and protect any Personal Information that you may share with us, in an appropriate manner. Our practice with respect to use of your Personal Information is as set forth below in this Privacy Policy Statement. As a condition to use Xcelerator's Services, you consent to the terms of the Privacy Policy Statement as it may be updated from time to time. This Privacy Policy Statement applies exclusively to www.triseptsolutions.com/xcelerator.

Information Recorded and Use:

- Personal Information

During the registration process for creating a user account, we request your name and email address and other agency information. You will also be asked to choose a unique username and a password, which will be used solely for the purpose of providing access to your user account. Your name and email address will be used to inform you regarding new services, releases, upcoming events and changes in this Privacy Policy Statement. Xcelerator will have access to third party personal information provided by you as part of using Xcelerator Services. This information may include third party names, email addresses, phone numbers, physical addresses and travel information and will be used for servicing your requirements. We do not share this third party personal information with anyone for promotional purposes, nor do we utilize it for any purposes not consented to by you or otherwise agreed to in the Xcelerator Terms of Service.

- Usage Details

Your usage details such as time, frequency, duration and pattern of use, features used and the amount of storage used will be recorded by us in order to enhance your experience of the Xcelerator Services and to help us provide you the best possible service.

- Contents of your User Account

We store and maintain files, reservation details, to-do lists, emails and other data stored in your user account. In order to prevent loss of data due to errors or system failures, we also keep backup copies of data including the contents of your user account. Hence your files and data may remain on our servers even after deletion or termination of your user account. We may retain and use your Personal Information and data as necessary to comply with our legal obligations, resolve disputes, and enforce our rights. We assure you that the contents of your user account will not be disclosed to anyone and will not be accessible even to employees of

Xcelerator except in circumstances specifically mentioned in this Privacy Policy Statement and Terms of Service.

- **Payment Information**

In case of services requiring payment, we request credit card or other payment account information, which will be used solely for processing payments. Subject to your prior consent and where necessary for processing future payments, your financial information will be stored in encrypted form on secure servers of our reputed payment service provider who is beholden to treating your Personal Information in accordance with this Privacy Policy Statement.

Payment service provider is PayTrace, www.paytrace.net

- **Visitor Details**

We use Internet Protocol address, browser type, browser language, referring URL, files accessed, errors generated, time zone, operating system and other visitor details collected in our log files to analyze the trends, administer the website, track visitor's movements and to improve our website. We link this automatically collected data to other information we collect about you.

Cookies and Other Tracking Technologies

We use temporary and permanent cookies to enhance your experience of our Xcelerator Services. Temporary cookies will be removed from your computer each time you close your browser. We tie cookie information to your email address when you elect to remain logged in so as to maintain and recall your preferences within the website.

Technologies such as: cookies, beacons, tags and scripts are used by Xcelerator Corporation or service providers (such as analytics service providers). These technologies are used in analyzing trends, administering the site, tracking users' movements around the site and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis.

Links from our website

Some pages of our website contain external links. You are advised to verify the privacy practices of such other websites. We are not responsible for the manner of use or misuse of information made available by you at such other websites. We encourage you not to provide Personal Information, without assuring yourselves of the Privacy Policy Statement of other websites.

With whom we share Information

We do not sell your Personal Information to third parties. We may share generic aggregated information not linked to any Personal Information. Please be aware that laws in various jurisdictions in which we operate may obligate us to disclose user information and the contents of your user account to

the local law enforcement authorities under a legal process or an enforceable government request. In addition, we may also disclose Personal Information and contents of your user account to law enforcement authorities if such disclosure is determined to be necessary by Xcelerator in our sole and absolute discretion for protecting the safety of our users, employees or the general public. If Xcelerator is involved in a merger, acquisition or sale of all or a portion of its business or assets, you will be notified via email and/or a prominent notice on our website of any change in ownership or uses of your Personal Information, as well as any choices you may have regarding your Personal Information.

Enforcement of Privacy Policy

If you have any concerns regarding our adherence to this Privacy Policy Statement or the manner in which Personal Information is used for the purpose of providing Xcelerator Services, kindly contact Xcelerator Customer Support Services at Xcelerator@triseptsolutions.com.

Notification of Changes

We may modify the Privacy Policy Statement upon notice to you at any time through a service announcement or by sending email to your primary email address. If we make significant changes in the Privacy Policy Statement that affect your rights, you will be provided with at least 15 days advance notice of the changes by email to your primary email address. You may terminate your use of Xcelerator Services by providing Xcelerator notice by email within 30 days of being notified of the availability of the modified Privacy Policy Statement if the Privacy Policy Statement is modified in a manner that substantially affects your rights in connection with use of Xcelerator Services. Your continued use of Xcelerator Services after the effective date of any change to the Privacy Policy Statement will be deemed to be your agreement to the modified Privacy Policy Statement. You will not receive email notification of minor changes to the Privacy Policy Statement.

If you have any questions or concerns regarding this Privacy Policy Statement, please contact us at Xcelerator@triseptsolutions.com.