

Booking pre-cruise hotel stays

This document describes how to use VAX VacationAccess to search for a vacation package that includes a round-trip flight and a pre-cruise hotel stay. Read the scenario below and then follow the example to learn how to book this type of vacation package.

Note: Use the steps to learn the process for booking your pre- or post-cruise stays, but substitute the prescribed dates, destinations, and packages with your own search criteria.

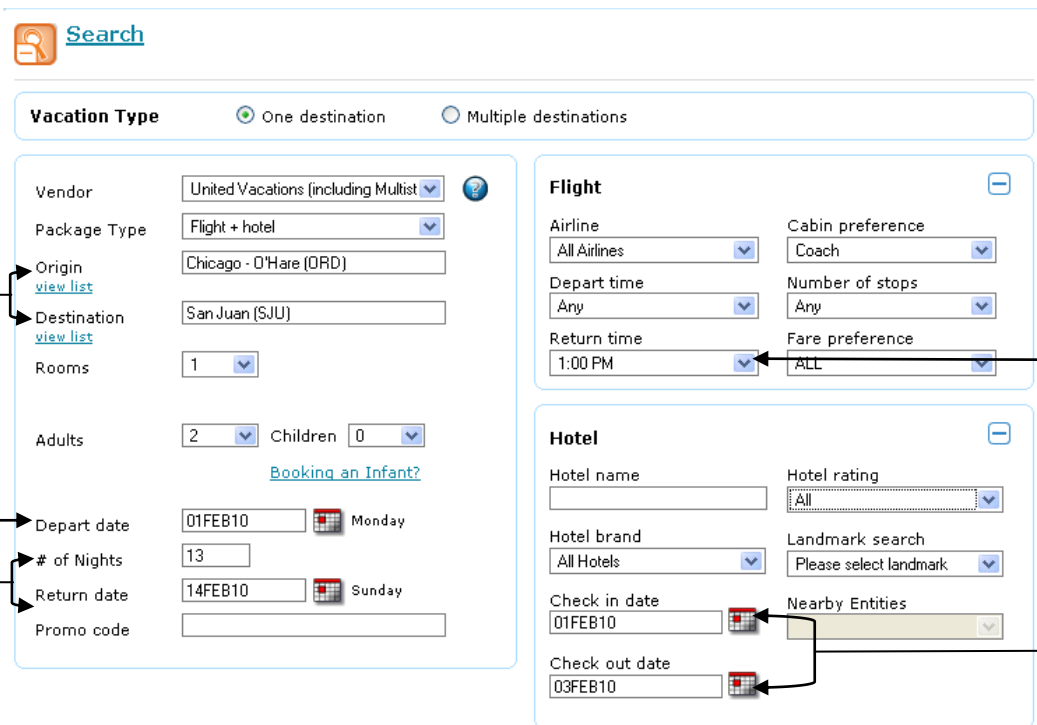
Scenario

Your customers just booked an 11-day Southern Caribbean cruise, sailing from San Juan, Puerto Rico on February 3rd.

They want to fly into San Juan from Chicago O'Hare on February 1, and they want to stay in a hotel for two nights pre-cruise. They will return to Chicago on February 14th.

Example

Follow the steps below to book an air and hotel vacation package with a pre-cruise stopover in San Juan.



The screenshot shows the VAX VacationAccess search interface. The 'Vacation Type' section has 'One destination' selected. The 'Flight' section includes fields for Airline (All Airlines), Cabin preference (Coach), Depart time (Any), Return time (1:00 PM), and Fare preference (ALL). The 'Hotel' section includes fields for Hotel name, Hotel rating (All), Hotel brand (All Hotels), Landmark search (Please select landmark), Check in date (01FEB10), and Check out date (03FEB10). Numbered callouts 1 through 5 point to the Origin, Destination, Depart date, Return time, and Check in/Check out dates respectively.

1. Enter **Chicago – O'Hare (ORD)** as the origin and **San Juan (SJU)** as the destination.
2. Enter **01FEB10** in Departure Date field. This is the flight departure date, not the sailing date.
3. Enter **13** in the # of Nights field. This is the total duration of the vacation, including the pre-cruise hotel stay and the number of nights on the cruise. After entering the number of nights, the Return Date field automatically populates as 14FEB10.
4. Select **1:00 PM** or later as the return flight time. Cruises usually dock in the morning, so specify a flight departure time several hours later to allow your customers enough time to make their flight.
5. In Hotel Options, enter **01FEB10** as the Check-in Date and **03FEB10** as the Check out date. These are the dates of your customers' hotel stay in San Juan. Entering dates for Check in Date and Check out date allows you to specify that a hotel is only needed for a portion of the total duration your customers' vacation. Click on Search and continue to book the reservation as usual.